Roll Call Training Bulletin

RMS 8.1 Upgrade

7-16-21

The Sacramento Police Department will be upgrading our RMS system to a new version on July 20th, 2021, starting at approximately 0400 hours and will take approximately 12 hours to complete. During this time users will not be able to access RMS. All reports must be submitted to the MRE approval queue prior to 0400 hours on July 20th or they will have to be held until the upgrade is complete. Users will not be able to book property via Versadex during this time. The Evidence and Property section will supply hard copy booking forms to use while RMS is being upgraded.

Affected will be MDT queries and CLETS/NCIC transactions. Public Safety IT hopes to get CLETS/NCIC back up and running within the first couple of hours. Public Safety IT will advise when CLETS/NCIC is back online

Below are links to a PowerPoint presentation which walks the user through how to use RMS 8.1 as well as release notes provided by Versaterm.

To view training documents from a desk top computer, follow the link below:

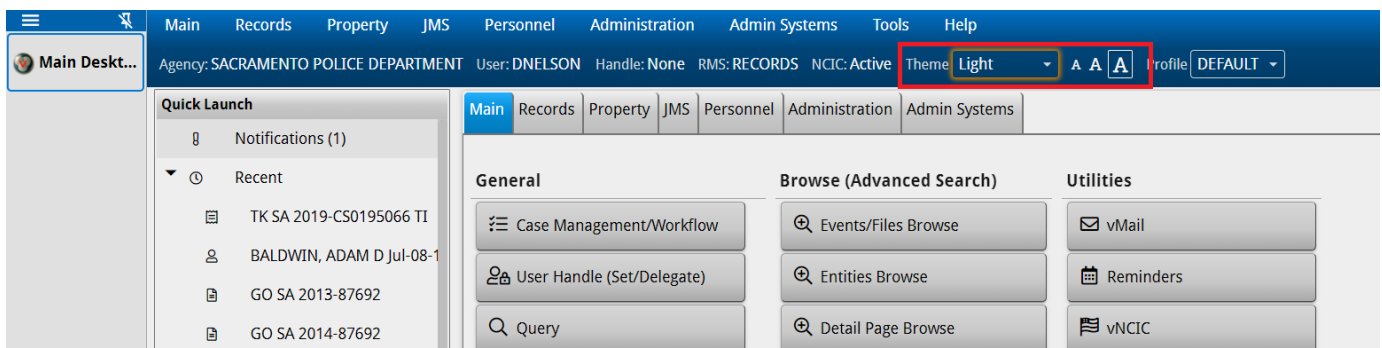**X:\Sustainment Team\RMS8.1 upgrade**

RMS 8.1 will be a web-based RMS system and will be accessible through the application launcher on your computer.

Highlights

Browse Screen Layout and User Interface Changes

Numerous user interface changes have been made to enhance the user experience highlighted in the screen shots below to include the ability to change the color theme and adjusting the font size on the screen.

As a reminder for GOs, Street Checks, etc., there is a "landing page" that displays a list of the records you most recently accessed. Double clicking on a record from the list will take you to that record.

There is now a back button that allows the user to go back to the previous page within the RMS.

Users have access to hotlink to query an address. When viewing any record in RMS that has an associated address, the address is now hotlinked so you can click the link to query the address.

Query / Browse Changes

New Person Query search by alias/moniker, phone number or ID number.

Browse now has a new search assistant to guide you through the use of browse operators. To use the search assistant on any browse screen, place the cursor in the field for that you want to use, then click

this button: The search assistant window appears displaying the browse operators for that field.

Browse Results Sorting

After a browse, the results list can be sorted by clicking the various column headings. You can click the column heading to sort in ascending or descending order.

Case Number	▲ Reported Date/Time	Occurred On	Status	Primary Offense	Location	Municipality
SA 2019-60	Jan-01-2019 0035	Jan-01-2019 0035	B - SUSPENDED-NO IN	2202-0 459 PC BURG RESIDENCE-FORCE	4460 C ST	1 - SACRAMENTO
SA 2019-269	Jan-01-2019 0745	Jan-01-2019 0745	F - SUSPENDED-INVES	2202-0 459 PC BURG RESIDENCE-FORCE	1833 WAKEFIELD WAY	1 - SACRAMENTO
SA 2019-439	Jan-01-2019 1237	Jan-01-2019 1237	F - SUSPENDED-INVES	2202-0 459 PC BURG RESIDENCE-FORCE	3351 DUCKHORN DR #225	1 - SACRAMENTO
SA 2019-828	Jan-01-2019 1958	Jan-01-2019 1000	B - SUSPENDED-NO IN	2202-0 459 PC BURG RESIDENCE-FORCE	6190 HEATH WAY	1 - SACRAMENTO
SA 2019-1227	Jan-02-2019 0932	Jan-01-2019 1800	D - SUSPENDED-SGT. [	2202-0 459 PC BURG RESIDENCE-FORCE	6245 PANTANO DR	1 - SACRAMENTO
SA 2019-1325	Jan-02-2019 1050	Jan-02-2019 0200	B - SUSPENDED-NO IN	2202-0 459 PC BURG RESIDENCE-FORCE	7407 PATERO CIR	1 - SACRAMENTO
SA 2019-1520	Jan-02-2019 1344	Jan-02-2019 1344	B - SUSPENDED-NO IN	2202-0 459 PC BURG RESIDENCE-FORCE	6451 COUGAR DR	1 - SACRAMENTO
SA 2019-2680	Jan-03-2019 1423	Jan-02-2019 1200	B - SUSPENDED-NO IN	2202-0 459 PC BURG RESIDENCE-FORCE	22 BETHANY CT	1 - SACRAMENTO