



Produced by: Sergeant Clayton Buchanan, PSU Prepared by: Officer Jeff Kuhlmann, PSU Daniel Hahn, Chief of Police Volume 98

# **RMS 8.1 Upgrade**

### 7-16-21

The Sacramento Police Department will be upgrading our RMS system to a new version on July 20<sup>th</sup>, 2021, starting at approximately 0400 hours and will take approximately 12 hours to complete. During this time users will not be able to access RMS. All reports must be submitted to the MRE approval queue prior to 0400 hours on July 20<sup>th</sup> or they will have to be held until the upgrade is complete. Users will not be able to book property via Versadex during this time. The Evidence and Property section will supply hard copy booking forms to use while RMS is being upgraded.

Affected will be MDT queries and CLETS/NCIC transactions. Public Safety IT hopes to get CLETS/NCIC back up and running within the first couple of hours. Public Safety IT will advise when CLETS/NCIC is back online

Below are links to a PowerPoint presentation which walks the user through how to use RMS 8.1 as well as release notes provided by Versaterm.

To view training documents from a desk top computer, follow the link below:

#### X:\Sustainment Team\RMS8.1 upgrade



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RMS 8.1 will be a web-based RMS system and will be accessible through the application launcher on your computer.

S pplicate	Application	Launcher for Dou	ıg Nels	or
] Name	Date modified	Туре	Size	
SPD Vehicle Seizure Warrants	2/2/2021 1:59 PM	Internet Shortcut		
S Subpoena Tracker	10/13/2011 10:34 AM	Internet Shortcut		
¥ SWAT Tracker	2/4/2020 1:40 PM	Internet Shortcut		
💿 Target Solutions - Chrome	11/4/2020 3:24 PM	Shortcut		
🔊 Target Solutions	6/18/2014 7:14 AM	Internet Shortcut		
S The HUB	6/10/2020 7:21 AM	Internet Shortcut		
🖹 Thumbs	7/17/2014 8:54 AM	Shortcut		
🕓 Time Warp!	7/26/2016 1:59 PM	Internet Shortcut		
😔 TLO	4/15/2016 1:01 PM	Internet Shortcut		
TMADE	11/14/2019 7:08 AM	Shortcut		
Tow Billing	12/2/2020 7:01 AM	Shortcut		
[2] Trend Console	6/14/2018 7:59 AM	Internet Shortcut		
IIAS Tracker	4/14/2020 2:04 PM	Internet Shortcut		
Versadex RMS 8.1	7/1/2021 10:53 AM	Internet Shortcut		
Versaterm WebRMS	6/2/2017 10:56 AM	Internet Shortcut		
VIN Assist WEB	3/14/2014 10:17 AM	Internet Shortcut		
VIN Assist	9/1/2009 2:00 PM	Shortcut		
🛸 Voicemail Tutorial	2/6/2012 11:00 AM	Shortcut		
🛃 Voicemail Users Guide	2/15/2011 8:39 AM	Shortcut		
VOIP Reference Guide	5/30/2017 1:31 PM	Shortcut		
🎲 WebJPF	12/2/2015 3:10 PM	Internet Shortcut		
WebKPF Version 3.1	8/10/2016 1:21 PM	Internet Shortcut		
S WebPRC	7/15/2020 10:49 AM	Internet Shortcut		
				>

# Highlights

#### **Browse Screen Layout and User Interface Changes**

12 p.m., 1 p.m. to

Numerous user interface changes have been made to enhance the user experience highlighted in the screen shots below to include the ability to change the color theme and adjusting the font size on the screen.

ain Deskt	Main Agency: SA	Records Property ACRAMENTO POLICE DEPART		ersonnel er: DNELSOI	Administration		Systems Too RDS NCIC: Active		- A	A A
I	Quick Lau	unch	Ma	in Records	Property JM	1S Personnel	Administration	Admin Systems		
	Notifications (1)     O Recent									
			Ge	eneral			Browse (Advar	iced Search)	Ut	lities
		TK SA 2019-CS0195066 1	I I I	∃ Case Ma	nagement/Wor	rkflow	€ Events/File:	s Browse	E	⊿ vMail
	8	BALDWIN, ADAM D Jul-0		<u></u>						• • •
	Ē	GO SA 2013-87692	ć	Ser Ha	ndle (Set/Deleg	ate)	• Entities Bro	owse		Reminders
	Ē	GO SA 2014-87692	(	२ Query			🔍 Detail Page	Browse	F	S VNCIC

POLICE SARE		Roll	l Call	Traini	ng Bul	letin
	. 0	unt Clayton Bu Jeff Kuhlmann			Daniel	Hahn, Chief of Police Volume 98
		d. Double c	licking on a record fr	010	nat displays a list of the you to that record.	e records you most
	Agency: SACRAME	NTO POLICE DEPARTME	NT User: DNELSON Handle: None RMS: RE	ECORDS NCIC: Active Theme Light	• A A A Profile DEFAULT •	
	Quick Launch		Main Records Property JMS Person	nnel Administration Admin Systems		
	8 Notifi	cations (1)				
	🔨 Recen	t	General	Browse (Advanced Search)	Utilities	
	_	SA 2013-87692	⋛ Case Management/Workflow	€ Events/Files Browse	🖾 vMail	
		SA 2019-CS0195066 TI	요 User Handle (Set/Delegate)	€ Entities Browse	Reminders	
		DWIN, ADAM D Jul-08-1	Q Query	• Detail Page Browse		
					~ vivere	
		SA 2014-87692				
	≗ JEFF	ERSON, DONALD E Feb		C Text Browse	RMS (Printed) Report List	
	≗ JEFF	ERSON, DONALD E Feb SA 244867	1	Text Browse     Criminal Description Browse	RMS (Printed) Report List	
	오 JEFF D CD : 오 BAR	ERSON, DONALD E Feb	Communications (CAD)			
	요 JEFF 요 CD : 윤 BAR 읍 GO	ERSON, DONALD E Feb SA 244867 RTHOLOMEW, ANTHON	Communications (CAD)	• Criminal Description Browse	E BOLO	
	& JEFF ▲ CD : ▲ BAR ▲ GO <i>J</i> CP :	ERSON, DONALD E Feb SA 244867 RTHOLOMEW, ANTHON <sup>1</sup> SA 2018-38316	Remote CAD	Criminal Description Browse Analytics/Trending	E BOLO	
	& JEFF CD :	ERSON, DONALD E Feb SA 244867 XTHOLOMEW, ANTHON <sup>1</sup> SA 2018-38316 SA 2019-1382 SA 2010-237770		Criminal Description Browse Analytics/Trending	E BOLO	
	용 JEFF CD: 용 BAF GO CP: GO GO CP: GO	ERSON, DONALD E Feb SA 244867 XTHOLOMEW, ANTHON <sup>1</sup> SA 2018-38316 SA 2019-1382 SA 2010-237770	Remote CAD	Criminal Description Browse Analytics/Trending	E BOLO	
	& JEFF	ERSON, DONALD E Feb SA 244867 RTHOLOMEW, ANTHON SA 2018-38316 SA 2019-1382 SA 2010-237770 ites	Remote CAD CAD Calls	Criminal Description Browse Analytics/Trending	E BOLO	

There is now a back button that allows the user to go back to the previous page within the RMS.

	File Edit Utilities Case Management Help							
🛞 Main Desktop	ⓒ Back 📝 Modify 🖨 Preview 🕒 Releases 🖻 Validate Report ⊠ vMail ⑦ Help							
8 GO SA 2013	☑ Modify 왬 Entities (6)	👚 Property (Yes) 💆 Follow Ups (0) 🔯 Clearance Block (Yes)	Prelated Events (Yes)					
	General Offense Report - SA 2013-87692	🛠 Unapproved	🖹 Main 🗹 Status Dashboard 🛛 🛠 👁 🗋					
	5212-78 [29800(A)(1) FELON POSS GUN]		~					
	Status CLEARED BY ARREST-SERGEANT USE ONLY							
	Primary Offense 5212-78 [29800(A)(1) FELON POSS GUN]	Offense Type Felony						

Users have access to hotlink to query an address. When viewing any record in RMS that has an associated address, the address is now hotlinked so you can click the link to query the address.

Rol	l Call	7raii	ing	But	lleti	l
Produced by: Sergeant Clayton Bi Prepared by: Officer Jeff Kuhlman				Danie	el Hahn, Chief V	of Police olume 98
File Edit Utilities Case Manage ⓒ Back [2] Modify ♣ Preview ♣ Release						
[ 2 Modify 왕 Entities (6) 🔒 Details	0) 🛛 Text (14) 🖉 Attachments (Yes)	🕆 Property (Yes) 🖄 Follow Ups (0)	Clearance Block (Yes)	🔗 Related Events (Yes)	Notes	
General Offense Report - SA 2013-8	7692	🔀 Unap	proved	🖻 Main	☑ Status Dashboard 🛛 🛠 🕗 [	ב
Apr-05-2013 (Fri.) 1831	Apr-05-2013 (Fri.) 1831					
Submitted by	Org unit OOO GANG ENFORCEMENT TEA	Down time M - SOUTH 455				
Location					~	
#C - 7268 MUNSON WAY @ Map SACRAMENTO						

### **Query / Browse Changes**

New Person Query search by alias/moniker, phone number or ID number.

(	Query	
	🗈 Event 🗕 Person 🏛 Business 🛱 Vehicle 🛇 Address 🗗 Property	
	Search by name Search by alias/moniker Search by phone number Search by ID number Search by PIN	
I	Last name *	
	Given name(s)	
	Sex Race	▽
	DOB MM-DD-YYYY	
	Address	
	Driver's license# DL State of issue	
	Social Security#	
	<ul> <li>Search</li> <li>Clear</li> <li>Browse (Advanced Search)</li> </ul>	

Browse now has a new search assistant to guide you through the use of browse operators. To use the search assistant on any browse screen, place the cursor in the field for that you want to use, then click

this button:

The search assistant window appears displaying the browse operators for that field.

Produced by: Sergeant Clayton Buchanan, PSU Prepared by: Officer Jeff Kuhlmann, PSU	<b>Lining Bulletin</b> Daniel Hahn, Chief of Police Volume 98
General Offense Report + Add Criteria General Offense Report Jurisdiction SA	Search Assistant × Current Field
Status * 22 Date approved 28 Reported on *28 *28 Occurred on *28 *28 We	Date approved Date report approved Expression Result : O Is Equal
Submitted by * 2 2nd officer 2 Location 4 Apt 2	<ul> <li>Range (Between)</li> <li>Before</li> <li>Before (Inclusive)</li> <li>After</li> <li>After (Inclusive)</li> <li>OR (Multiples)</li> </ul>
Municipality 28 County 28 District 28 Beat 28 Grid 0 Offenses	<ul> <li>Not equal to</li> <li>Not empty (blank)</li> <li>Is empty (blank)</li> <li>✓ OK × Cancel</li> </ul>

Browse Results Sorting

After a browse, the results list can be sorted by clicking the various column headings. You can click the column heading to sort in ascending or descending order.

Show Map Panel     Map highlighted     Map List General Offense Report Browse Results //ewing: 1 of 96									
Case Number  + Reported Date/Time Occurred On   Status   Primary Offense   Location   Municipality									
SA 2019-60	Jan-01-2019 0035	Jan-01-2019 0035	B - SUSPENDED-NO II	2202-0 459 PC BURG RESIDENCE-FORCE	4460 C ST	1 - SACRAMENTO			
SA 2019-269	Jan-01-2019 0745	Jan-01-2019 0745	F - SUSPENDED-INVES	5 2202-0 459 PC BURG RESIDENCE-FORCE	1833 WAKEFIELD WAY	1 - SACRAMENTO			
SA 2019-439	Jan-01-2019 1237	Jan-01-2019 1237	F - SUSPENDED-INVES	5 2202-0 459 PC BURG RESIDENCE-FORCE	3351 DUCKHORN DR #225	1 - SACRAMENTO			
SA 2019-828	Jan-01-2019 1958	Jan-01-2019 1000	B - SUSPENDED-NO II	2202-0 459 PC BURG RESIDENCE-FORCE	6190 HEATH WAY	1 - SACRAMENTO			
SA 2019-1227	Jan-02-2019 0932	Jan-01-2019 1800	D - SUSPENDED-SGT.	2202-0 459 PC BURG RESIDENCE-FORCE	6245 PANTANO DR	1 - SACRAMENTO			
SA 2019-1325	Jan-02-2019 1050	Jan-02-2019 0200	B - SUSPENDED-NO II	2202-0 459 PC BURG RESIDENCE-FORCE	7407 PATERO CIR	1 - SACRAMENTO			
SA 2019-1520	Jan-02-2019 1344	Jan-02-2019 1344	B - SUSPENDED-NO II	2202-0 459 PC BURG RESIDENCE-FORCE	6451 COUGAR DR	1 - SACRAMENTO			
SA 2019-2680	Jan-03-2019 1423	Jan-02-2019 1200	B - SUSPENDED-NO II	2202-0 459 PC BURG RESIDENCE-FORCE	22 BETHANY CT	1 - SACRAMENTO			