

**Quarterly Report**  
Q4 - 2024

**PRESENTED TO:**

*The City of Sacramento Mayor and City Council*

# TABLE OF CONTENTS

SUMMARY.....	3
SPOTLIGHT: COMPLAINTS.....	4
ALLEGATIONS/COMPLAINTS.....	5
FINDINGS.....	8
COMPLAINANT DEMOGRAPHICS.....	11
REVIEWS.....	12
CRITICAL INCIDENTS.....	15
OPSA COMMUNITY CORNER.....	16

*As required by City Code section 2.22.040, the director, at a minimum, shall prepare quarterly reports consistent with California Penal Code section 832.7(c), relating to the number, kind, and status of all citizen complaints filed against police department personnel for review by the Sacramento community police review commission and the city council.*





## SUMMARY

The City of Sacramento’s Office of Public Safety Accountability (OPSA) encompasses oversight practitioners responsible for the investigation, review, and audit of allegations of misconduct involving the Sacramento Police Department (SPD) and the Sacramento Fire Department (SFD) personnel. OPSA ensures that investigations have been completed fairly, thoroughly, and objectively.

The Office of Public Safety Accountability continues its efforts in the improvement of policing and better serving the interests of the public. The goals and objectives of the office involve creating meaningful opportunities for the community to influence decisions that impact them, incorporating innovative and progressive ideas to resolve issues, explaining challenges and limitations, and ensuring outcomes meet goals while remaining inclusive and accessible.

### OPSA MISSION

*The Mission of the Office of Public Safety Accountability is to improve the relationship between the City's public safety departments and the community they protect and serve. We promote trust, excellence, transparency, and accountability through independent and impartial oversight of complaints related to public safety employee misconduct.*

# SPOTLIGHT: COMPLAINTS

*Note: The allegations outlined below are new complaints filed during this quarter that will be assigned to SPD personnel and investigated.*

- Complainant alleged that an SPD officer refused to call the ambulance for him after he was hurt by security at Golden 1. Complainant also alleged that the officer refused to have a sergeant respond to the scene after he requested a sergeant at the scene multiple times and refused to provide his name and badge number.
- Complainant alleged that an SPD officer should have arrested her highly intoxicated 31-year-old daughter or taken her to the hospital. Complainant advised that the officer had little disregard for her daughter and left her daughter on her porch even though she was unable to walk.
- Complainant alleged that he was wrongfully arrested for Driving Under the Influence (DUI). Complainant also alleged that the officers left his vehicle unsecured which resulted in property being stolen from his vehicle.
- Complainant alleged that SPD captains have shown bias and discrimination against him. Complainant advised that he has experienced unfair and unjust treatment and punishment while working for SPD.
- Complainant alleged that SPD officers did not do their job after she called the police because she was slapped by her neighbor. Complainant advised that officers did not arrest her neighbor and that the charges were dropped even though she stated that she wanted to press charges against the neighbor.
- Complainant alleged that an SPD officer approached him, grabbed him out of his vehicle, and threw him to the ground while he was speaking to a Sacramento Sheriff's Deputy about his expired registration. Complainant stated that he never had time to comply with the SPD officer before he was thrown to the ground. Complainant also alleged that the officers lied about the incident to justify their actions.
- Complainant alleged that an SPD officer did not provide her any assistance with issues that she was experiencing with her landlord. Complainant alleged that the officer threatened to arrest her for 911 abuse and was discourteous to her.
- Complainant alleged that a Sacramento Police Department employee used their position and influence to change the outcome of a call for service.
- Complainant alleged that officers used excessive force while separating her from her son who was being placed under arrest. Complainant alleged that she sustained injuries from the force used.
- Complainant alleged that SPD officers forced her out of her vehicle, shoved her, and towed her vehicle unnecessarily. Complainant also alleged that her vehicle was searched illegally. Complainant stated that when she calls 911 the police never show up.
- Complainant alleged that SPD officers pulled him over for a traffic related offense and illegally detained him. Complainant stated that the officers had no right to pull him over and believes officers are harassing him.

## WAYS TO FILE A COMPLAINT



Call: (916) 808-7525



Online: <https://www.cityofsacramento.org/OPSA>

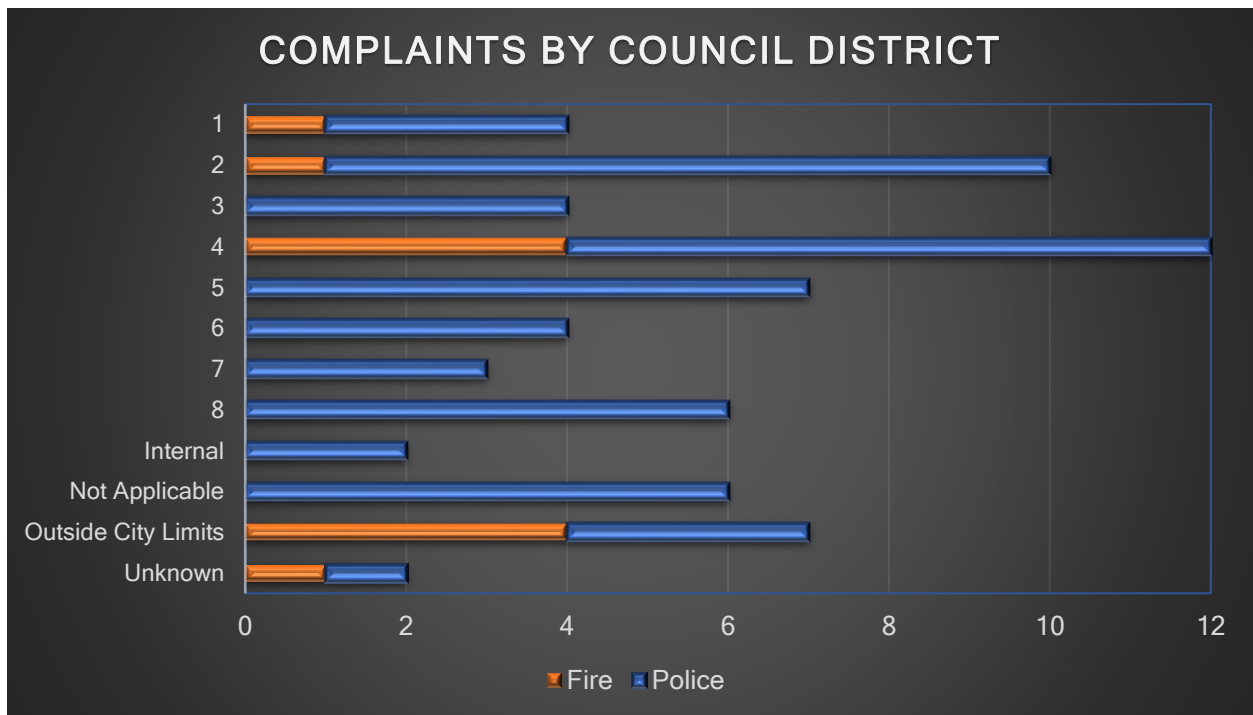
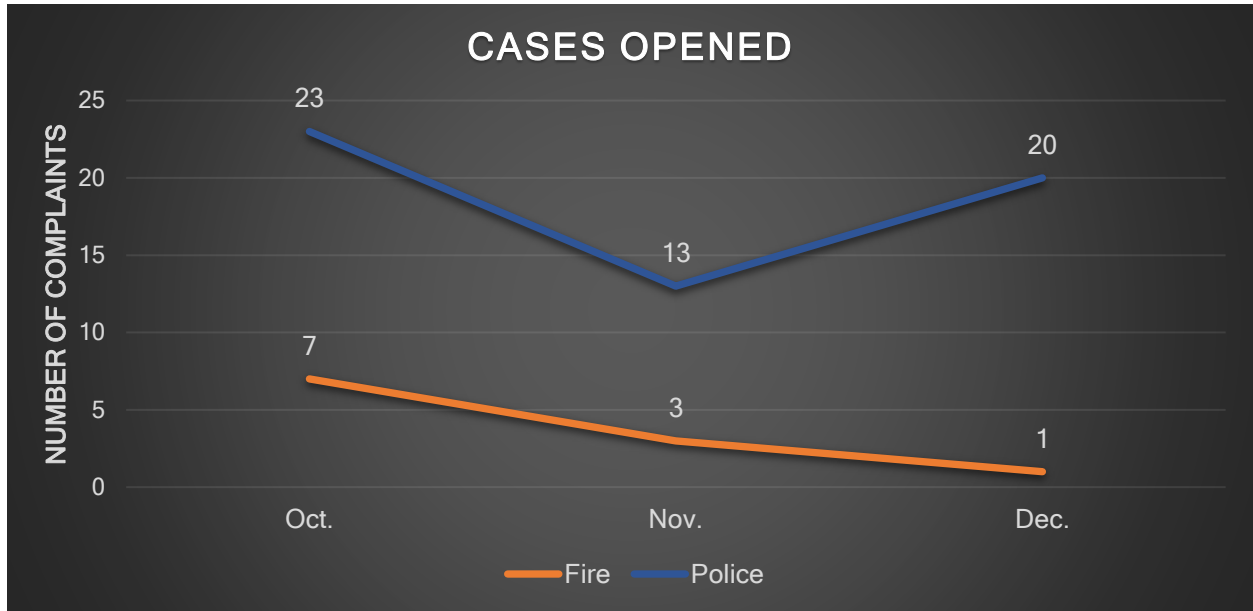


Mail: 915 I Street, Historic City Hall 3rd Floor  
Sacramento, CA 95814

# ALLEGATIONS/COMPLAINTS

The Office of Public Safety Accountability received 56 complaints against police personnel containing 111 allegations and 11 complaints against fire personnel containing 30 allegations during the Fourth Quarter of 2024.

There were six additional allegations of misconduct reported to the office that did not involve public safety employees in the City of Sacramento. The OSPA staff does its best to connect these complainants with the proper agency or provide further information to help them resolve their concern

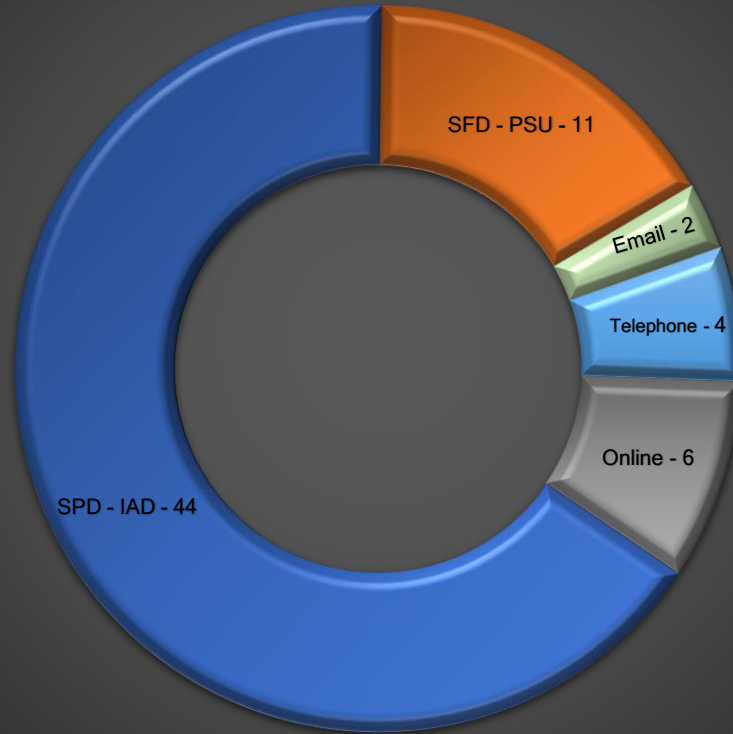


## ALLEGATIONS BY TYPE

Allegation	Number of Allegations	
	Fire	Police
City Equipment	1	0
Conduct Unbecoming	5	4
Discourtesy	8	12
Discrimination	4	3
Dishonesty	1	4
False Arrest	0	2
Force	0	14
Harassment	1	6
Improper Search & Seizure	0	15
Improper Tactics	7	4
Insubordination	1	0
Missing Property	0	2
Neglect of Duty	0	25
Service	2	19
Traffic	0	1
<b>Total</b>	<b>30</b>	<b>111</b>

*Note: One complaint can include multiple allegations.*

## COMPLAINT FILING METHOD



*Note: Email, online, and telephone data reflect complaints filed directly with OPSA. Internal Affairs Division (IAD) and Professional Standards Unit (PSU) complaints are filed directly with their respective departments.*

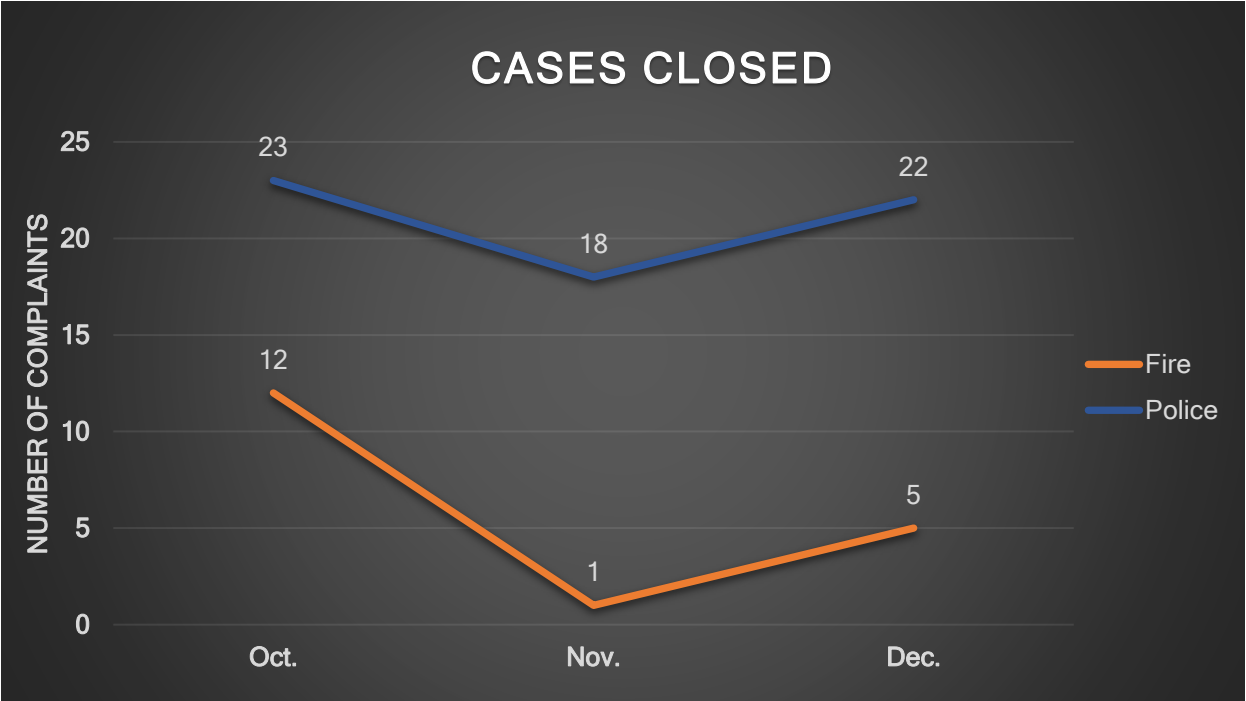
# FINDINGS

## Police

There were 63 police complaints containing 170 allegations that were closed during the Fourth Quarter of 2024. Seventeen of the allegations were closed with a disposition of Sustained, which is a 10% Sustained rate. The remaining 153 allegations did not yield any policy violations.

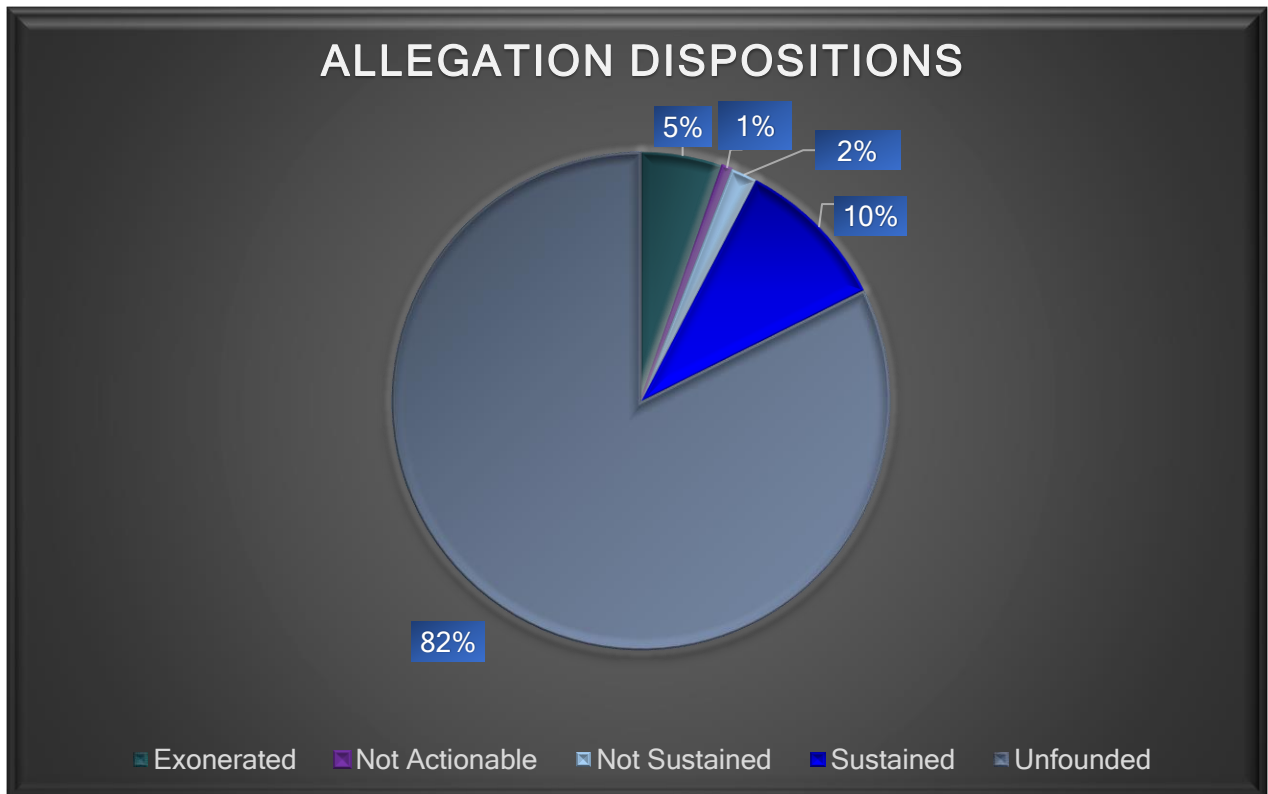
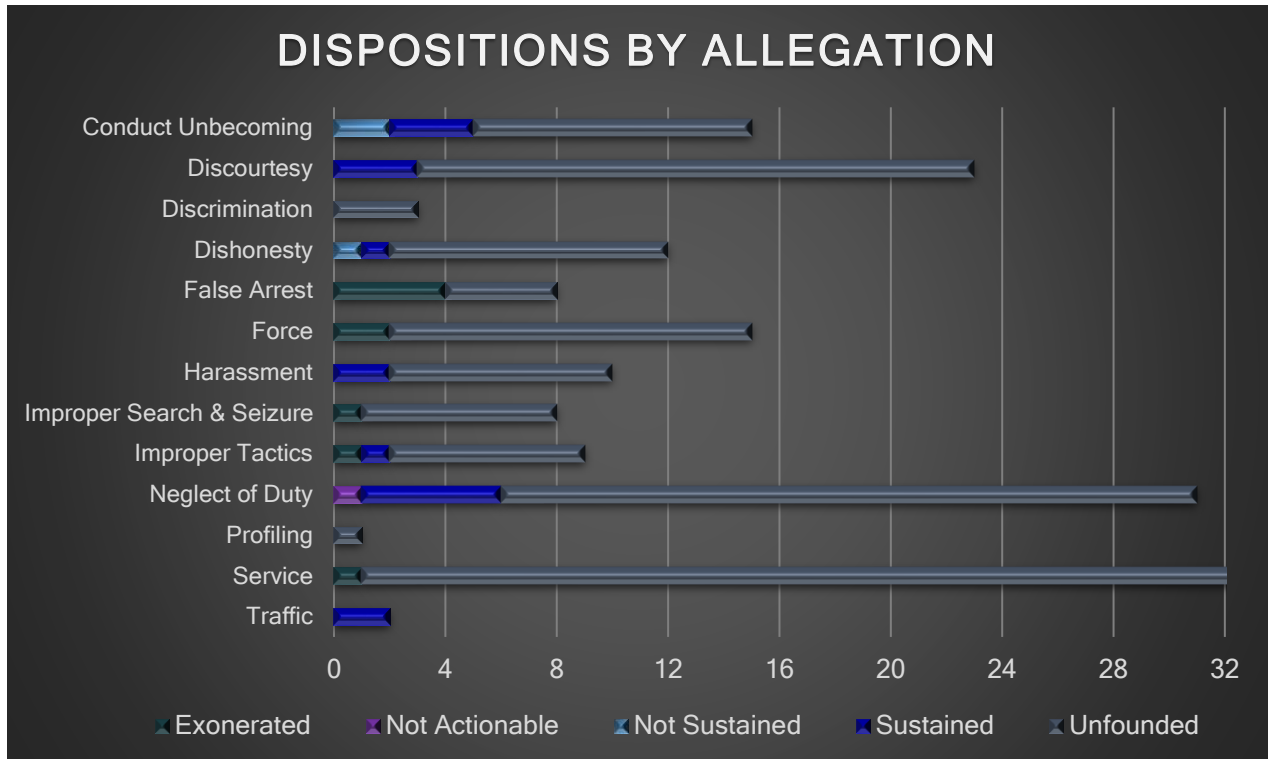
## Fire

There were 18 fire complaints containing 54 allegations that were closed during the Fourth Quarter of 2024. Ten of the allegations were closed with a disposition of Sustained, which is a 18% Sustained rate. The remaining 44 allegations did not yield any policy violations.

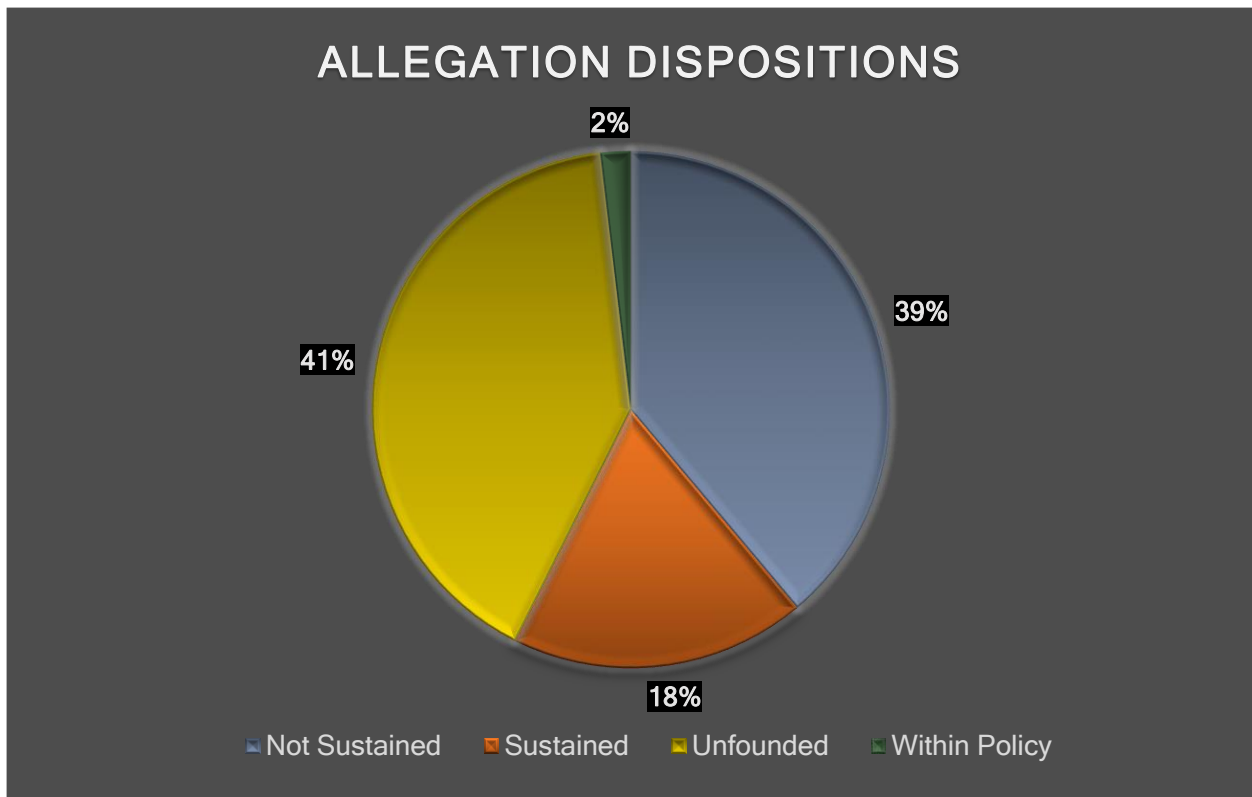
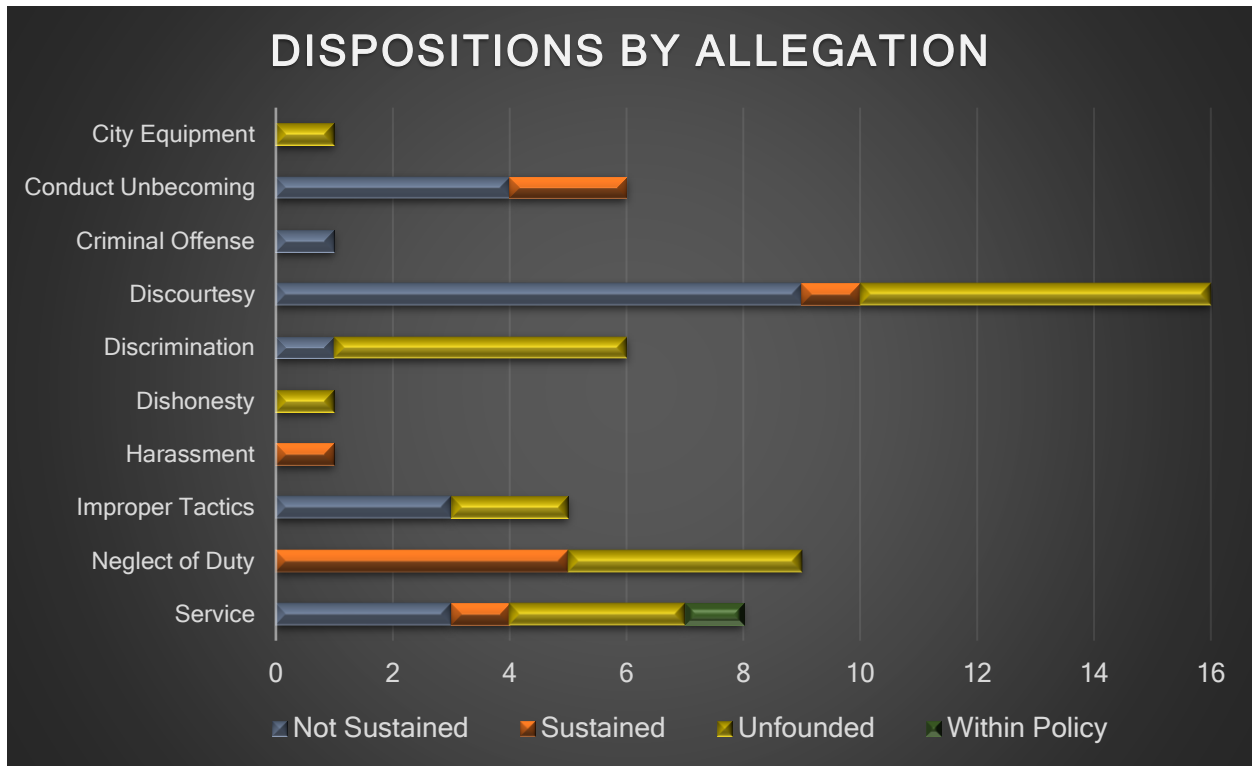




**Police**



**Fire**



# COMPLAINANT DEMOGRAPHICS

The OPSA does its best to collect demographic information from complainants and through information provided by SFD and SPD for complaints filed directly with each department. Departmental complaints that are internally generated without a specific complainant are not included in the data below.

Complainant	Fire		Police	
	Number	Percent	Number	Percent
Age				
18 and under	0	0%	1	2%
19-30	1	9%	4	7%
31-40	0	0%	12	22%
41-50	0	0%	16	30%
51-60	1	9%	6	11%
61-70	0	0%	6	11%
Over 70	1	9%	2	4%
Unknown	8	73%	7	13%
Total	11	100%	54	100%

Gender	Number	Percent	Number	Percent
Female	5	45%	24	44%
Male	2	18%	27	50%
Unknown	4	36%	3	6%
Total	11	100%	54	100%

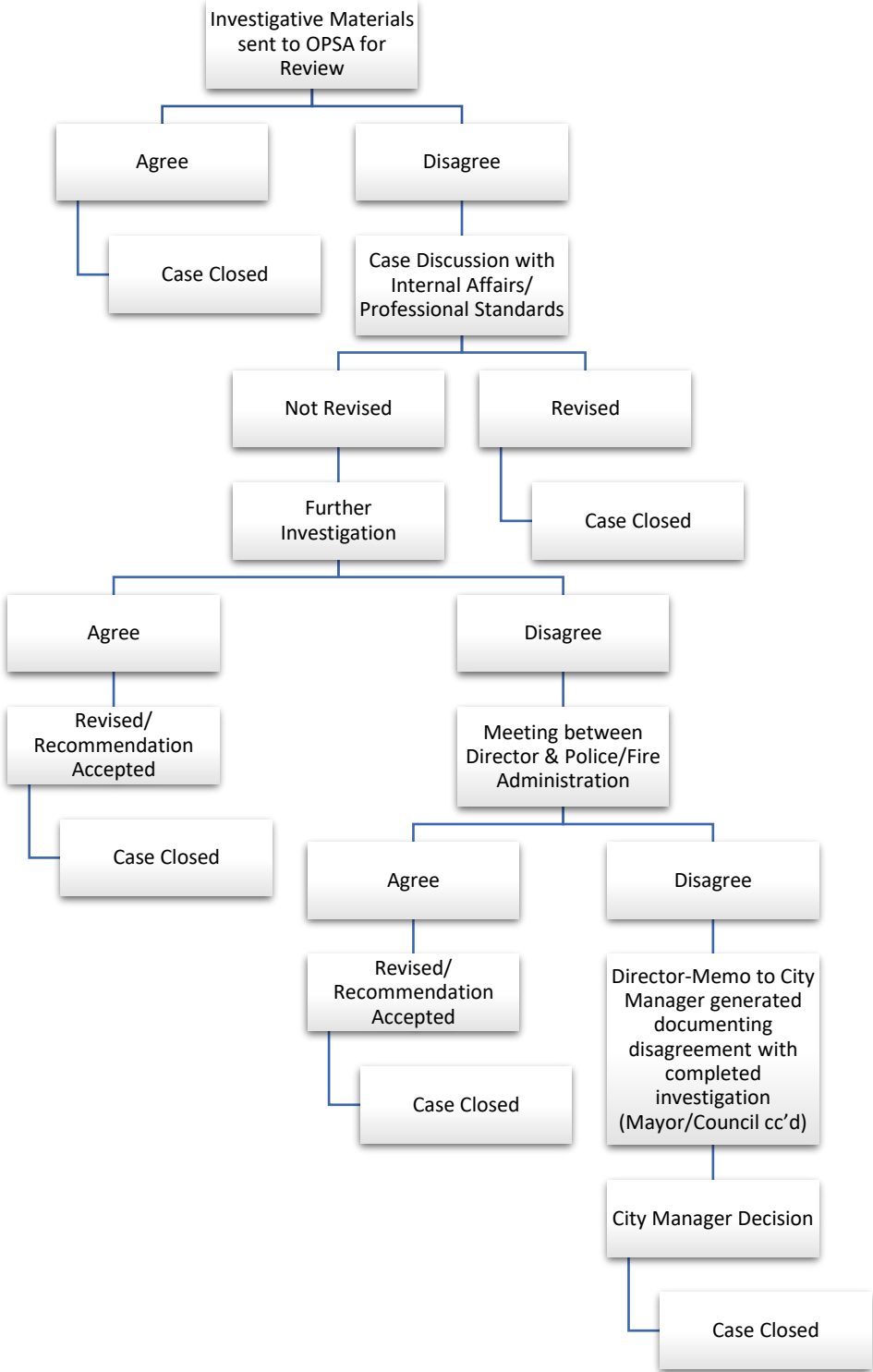
Race/Ethnicity	Number	Percent	Number	Percent
American Indian or Alaska Native	0	0%	2	4%
Asian	0	0%	1	2%
Black/African American	2	18%	13	24%
Hispanic/Latino	0	0%	14	26%
White/Caucasian	1	9%	13	24%
Unknown	8	73%	11	20%
Total	11	100%	54	100%

Note: Percentages may not add up due to rounding. Internal cases are not included in this data set. OPSA tracks additional Age/Gender/Race/Ethnicity categories but only includes reportable quarterly data.

# REVIEWS

An overview of the OPSA review process can be found in the chart below.

## Review Process Chart





# REVIEWS

Under the direction, control, and supervision of the City of Sacramento Mayor and City of Sacramento City Council, the Office of Public Safety Accountability tracks and monitors any internal investigation, reviews completed investigations, and advises the Sacramento Police Chief and the Sacramento Fire Chief of deficient investigations involving misconduct allegations against public safety personnel.

OPSA receives all police and fire complaints, regardless of where the complaints are filed. After OPSA conducts a preliminary review of each alleged complaint, a determination is made as to whether the case will or will not be reviewed. OPSA documents the determination by sending a review form to the Sacramento Police Department Internal Affairs Division and Sacramento Fire Department Professional Standards Division indicating whether the case will be reviewed or not reviewed. For all cases selected for oversight review, OPSA receives access to all investigative materials utilized to render a finding prior to discipline being imposed.

During Q4 of 2024, OPSA reviewed 100% of the completed investigations filed against the Sacramento Fire Department and 69% of the completed investigations filed against the Sacramento Police Department.<sup>1</sup> Of the completed investigations reviewed by OPSA, six investigations for fire and sixteen investigations for police required further review.

## Review Finding Options

- Agree
- Discussed – Revised
- Discussed – Not Revised, Memo Sent
- Discussed – Further Investigation, Agree/Recommendation Accepted
- Discussed – Further Investigation, Disagree/Memo Sent

## Further Review Results

### Police

Month	Recommendation/Disagreement	Outcome
October	Disposition Incorrect/Allegation Correction	Discussed - Further Investigation, Disagree/Recommendation Under Consideration/Recommendation Accepted
November	Additional Allegation Needed	Discussed-Further Investigation, Agree
November	Disposition Incorrect/Allegation Correction/ Additional Information Needed	Discussed-Further Investigation, Agree/ Recommendation Under Consideration/Recommendation Accepted
November	Additional Allegation Needed	Discussed-Further Investigation, Agree
November	Additional Information Needed	Incomplete Review/Case Pending

<sup>1</sup> The percentage for completed investigations reviewed by the OPSA does not include any complaints that were classified as a '914S' by SPD. The computer aided dispatch (CAD) code '914S' is defined as a 'Supervisor Message' and pertains to a complaint or issue that does not meet the criteria that warrants an Internal Affairs investigation.

November	Disposition Incorrect/Allegation Correction	Discussed-Further Investigation, Agree
November	Disposition Incorrect/Allegation Correction	Discussed-Further Investigation, Disagree/Recommendation Under Consideration
November	Disposition Incorrect/Allegation Correction	Discussed-Further Investigation, Disagree/Recommendation Under Consideration
December	Additional Information Needed	Discussed-Further Investigation, Agree
December	Additional Information Needed	Discussed-Further Investigation, Agree
December	Additional Allegation Needed	Discussed - Further Investigation, Disagree/Recommendation Under Consideration/Recommendation Accepted
December	Additional Information Needed	Incomplete Review/Case Pending
December	Additional Information Needed	Incomplete Review/Case Pending
December	Additional Information Needed/Additional Allegation Needed	Incomplete Review/Case Pending
December	Additional Information Needed/SPD Policy Issue	Incomplete Review/Case Pending
December	Additional Information Needed	Incomplete Review/Case Pending

## Fire

Month	Recommendation/Disagreement	Outcome
October	Additional Information Needed/ Additional Allegation Needed	Discussed - Further Investigation, Disagree/Recommendation Under Consideration/Recommendation Accepted
November	Additional Information Needed/ Additional Allegation Needed	Discussed-Further Investigation, Agree/Recommendation Under Consideration/Recommendation Accepted
November	Additional Information Needed/ Disposition Incorrect/Allegation Correction	Discussed - Further Investigation, Agree/Recommendation Under Consideration/Recommendation Accepted
November	Additional Information Needed	Discussed - Further Investigation/Agree
December	Additional Information Needed/ Disposition Incorrect/Additional Allegation Needed	Discussed-Further Investigation, Disagree/Recommendation Under Consideration/Recommendation Accepted
December	Additional Information Needed/ Additional Allegation Needed	Incomplete Review/Case Pending

# CRITICAL INCIDENTS

## Death in Custody Investigation – 3600 Block of Fulton Avenue

On November 16, 2024, Sacramento Police Department patrol officers responded to a call of a woman trespassing on private property in the 3600 Block of Fulton Avenue. Private security reported that she had been on the property for several days. Sacramento Police officers issued her a written notice of trespass.

On November 17, 2024, just after 7:00 a.m., officers responded to the same location regarding the same woman. Private security reported that she was inside of a vehicle in the parking lot and was still refusing to leave. Officers contacted the woman and told her that she needed to leave the property. She indicated that she was having vehicle issues, so officers requested a tow to assist her. Officers left the scene once the tow was requested.

At approximately 11:30 a.m., an officer returned and found the woman still on the property. The woman had declined assistance from the tow company that was called earlier. For nearly an hour, the officer asked the woman to leave the property and offered transportation and shelter options, however she repeatedly declined to accept assistance or leave the property.

The officer placed the woman under arrest for trespassing. Following a brief struggle, she was handcuffed, placed in the back seat of a patrol vehicle, and became unresponsive. The officer asked for medical assistance for the woman and the Sacramento Metro Fire Department responded. The female was transported to an area hospital where she remained for medical treatment. On November 24, 2024, the female was pronounced deceased.

Due to the female having a medical emergency while being detained by our officers, the department initiated a death-in-custody investigation. Detectives are in the early stages of this investigation.

The Sacramento County Coroner's Office will release the identity of the deceased after next of kin have been notified.

This incident is being investigated by the Sacramento Police Department's Homicide unit, Internal Affairs Division, and Professional Standards Unit. The Office of Public Safety Accountability and the Sacramento County District Attorney's Office are providing oversight by monitoring the investigation. This incident falls under the City Council policy on video release. As a result, all pertinent video and audio associated with this incident will be released to the public within 30 days.

# OPSA COMMUNITY CORNER

## OPSA'S COMMUNITY ENGAGEMENT COORDINATOR ACTIVITY

- Board of State and Community Corrections – October 2, 2024
- Equinix – October 2, 2024
- Exodus Project – October 4, 2024
- UC Davis Behavioral Health Counselor – October 11, 2024
- Improve Your Tomorrow – October 14, 2024
- Excelsior Farms Estate – October 14, 2024
- Workforce Development – October 15, 2024
- Consumes River College – October 17, 2024
- For Your Epiphany – October 21, 2024
- Sacramento State University BSU – October 23, 2024
- Project Rebound Sacramento State University – October 23, 2024
- Elk Grove Unified School District – October 24, 2024
- College Track – October 25, 2024
- Florin High School – October 30, 2024
- Financial Services Training Program – November 4, 2024
- 97.5 KDEE Radio – November 6, 2024
- California Urban Partnership – November 15, 2024
- EXP Realtor Group – November 18, 2024
- Clover Agency – November 19, 2024
- United and Guided – November 20, 2024
- Inspired to Be – November 22, 2024
- Sacramento State University – November 26, 2024
- I Am Impact – December 2, 2024
- Sacramento Area Youth Speaks – December 4, 2024
- Black Youth Leadership Project – December 5, 2024
- Roberts Family Development Center – December 13, 2024
- Black Artist Foundry – December 13, 2024
- Back 2 Work – December 13, 2024
- Grant High School – December 27, 2024



## **OPSA COMMUNITY ENGAGEMENT**

### **OPSA COMMUNITY OUTREACH AND ENGAGEMENT**

- Valley High School Presentation – October 3, 2024
- South Sacramento Multi-Cultural Festival – October 5, 2024
- Sacramento City College Presentation – October 9, 2024
- CASH Fall Festival – October 25, 2024
- District 1 Trunk-or-Treat – October 26, 2024
- Meadowview Farmer's Market – October 27, 2024
- OPSA “Meet & Greet” at New City Hall – November 12, 2024
- Cafecito con Karina – November 14, 2024
- Culture of Health Prize Conversation – November 14, 2024
- District 4 Community Meeting – November 14, 2024
- Broadway International Festival – November 16, 2024
- Courageous Leaders of Tomorrow Summit – December 6, 2024
- Meadowview in the Lights Holiday Event – December 12, 2024
- Black Chamber/Community Engagement Holiday Celebration – December 27, 2024